

Privacy notice

What we do

At Langford Service Garage, we aim to provide you with the highest quality healthcare. To do this we must keep information about you, your vehicle and the care we have provided to you or plan to provide to you. This privacy statement provides a summary of how we use your information.

The Data Protection Act and General Data Protection Regulation controls how your personal information is used by organisations, businesses or the government. Under the Act Langford Service Garage is defined as a 'data controller' of personal information. We collect information to help us provide and manage records to our customers.

What kind of personal information does the garage collect?

- Name, address of the customer
- Details of services, MOT any diagnosis carried out on the vehicle

Why we collect information about you

The people who care for your vehicle use your information and records to:

- provide a good basis for all decisions made by you and your care professionals
- allow you to work with those providing care for your vehicle
- make sure the care you receive is safe and effective
- work effectively with those providing you with care

What are your rights?

You have the right to withdraw and refuse consent to information sharing at any time, but note that not sharing your information may affect the quality and safety of the care you receive.

Where information from which you can be identified is held, you also have the right to:

- request that your information is corrected
- have your information updated where it is no longer accurate.